

# **User Manual**

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www.netboz.net



# **Table of Contents**

1	Installation	3
1.1	Compatible Hardware	3
1.2	BIOS Tuning	5
1.3	Setup	5
2	NetBoz Configuration	11
2.1	Admin - General Administration	11
2.2	Network – Network Configuration	11
2.3	NAT – Services Publishing	11
2.4	Policies – Security Policy	12
2.5	Counters – Traffic Counters	13
2.6	NetProxy – Transparent Proxy	13
2.7	VPN – Virtual Private Network	13
2.8	Logoff – End of Session	14
2.9	Configuration Protection	14
3	For Experts	15
3.1	net.cfg - NetBoz Settings	15
3.2	fw.cfg - ipfw configuration	16
3.3	policies.proto – Rules prototypes	16
3.4	natd.cfg – NAT service configuration	17
3.5	dhcpd.cfg – DHCP server configuration	17
3.6	named.cfg - Name server configuration	17
3.7	rc-pre and rc-post - RC Extensions	17
3.8	ppp.cfg - PPP configuration	17
3.9	SSH Administration	17
3.10	Root user	17
4	Common Problems	18



# NetBoz User Manual

# 1 Installation

NetBoz installation is as easy as insert the CD, insert a blank (DOS formatted) diskette and power up the PC.

However, before doing so, it is necessary to be sure that the PC is NetBoz-compatible, and the diskette must contain a valid NetBoz license key.

The complete process is as follows:

#### 1.1 Compatible Hardware

Finding a NetBoz-compatible PC is not a difficult task. The minimum requirements are the following:

#### 1.1.1 CPU and Mother Board

Any 586 type CPU fits (Pentium or better):

Pentium, Pentium Pro, Pentium II, Pentium III, Pentium 4 and its variants (Celeron) and the AMD line (Am5x86, K5, K6, Athlon and Duron).

The mother board must have a PCI bus. Its is desirable that it doesn't have an integrated network card. If it has one and NetBoz is not able to detect it automatically, then it should be necessary to disable it from the BIOS and install an additional PCI network adapter.

#### 1.1.2 Memory

NetBoz works with a minimum RAM of 64 MB, while 128 MB are enough for almost all the applications.

#### 1.1.3 Network Cards

Compatible network cards are:

Card	Known as
DEC/Intel DC21x4x ("Tulip")	de
3Com 3cR990 ("Typhoon")	txp
3Com 3c590, 3c595 ("Vortex")	vx
MII bus	miibus
DEC/Intel 21143	dc
Intel EtherExpress PRO/100B (82557, 82558)	fxp
AMD Am79C97x PCI 10/100 NICs	pcn
RealTek 8129/8139	rl
Adaptec AIC-6915 ("Starfire")	sf
Silicon Integrated Systems SiS 900/SiS 7016	sis
Sundance ST201 (D-Link DFE-550TX)	ste



Card	Known as
Texas Instruments ThunderLAN	tl
SMC EtherPower II (83c170 "EPIC' ')	tx
VIA Rhine, Rhine II	vr
Winbond W89C840F	wb
Intel Gigabit Ethernet Card ("Wiseman' ')	wx
3Com 3c90x ("Boomerang' ', "Cyclone' ')	xl
Broadcom BCM570x ("Tigon III' ')	bge

## 1.1.4 CD ROM

As CD reader any ATA compatible can be used. As an example, any of the following models is acceptable:

AMD 756, 766
CMD 646, 648 ATA66, and 649 ATA100
Cypress 82C693
Cyrex 5530
HighPoint HPT366 ATA66, HPT370 ATA100, HPT372 ATA133
Intel PIIX, PIIX3, PIIX4
Intel ICH ATA66, ICH2 ATA100, ICH3 ATA100
Promise ATA100 OEM chip (pdc20265)
Promise Fasttrak-33, -66, -100 TX2/TX4
Promise Ultra-33, -66, -100
ServerWorks ROSB4 ATA33
SiS 530, 540, 620
SiS 630, 633, 635, 730, 733, 735
SiS 5591
VIA 82C586 ATA33, 82C596 ATA66, 82C686a ATA66, 82C686b ATA100



## 1.2 BIOS Tuning

Before trying to boot from the NetBoz CD, the PC must be prepared to fit the NetBoz operating system (FreeBSD).

Some adjustments may be necessary:

#### 1.2.1 Boot Device

Since NetBoz will boot from the CDROM, the BIOS must be prepared to do so. Select CD-ROM as the Primary Boot Device.

#### 1.2.2 Plug and Play

The NetBoz operating system **IS NOT** Plug and Play, therefore it is necessary to disable such option in the BIOS.

If you don't do it, NetBoz may be unable to recognize the network adapters.

#### 1.2.3 Shadow Memory

All shadow memory kinds must be disabled.

It is also useful to assign a minimum amount of RAM to the VGA adapter (if it shares RAM with the system).

#### 1.3 Setup

Once passing the prior steps, your PC is ready to become a very powerful firewall.

Warning: Your PC must have two (2) or three (3) network adapters. NetBoz will not work if two or three network adapters are not detected.

#### 1.3.1 Diskette setting

If the NetBoz diskette was not delivered by NetBoz, prepare it as follows:

- 1. Format it using any version of Windows.
- 2. Copy the NetBoz license key on it ("netboz.key" file).
- 3. Verify that the filename is in lowercase.
- 4. Verify that the diskette **IS NOT** write-protected.

Once prepared, insert the diskette in the diskette drive, insert the NetBoz CD in the CD-ROM drive and power-up the PC.

#### 1.3.2 Network interface organization

In most of the cases the network cards are recognized in the PCI slot order. In a tower kind PC:

- The upper card (the most close to the processor) is the **WAN** interface.
- The following to the bottom is the **LAN** interface.
- If exists, the card at the bottom is the **DMZ** interface.



If you want to install more than three network cards, then the web administration interface will not be useful. You must configure and setup NetBoz using directly the configuration files (see section "For Experts").

#### 1.3.3 Administration PC readiness

To configure NetBoz through its web interface, it is necessary to have an administration computer. Such computer can be any Windows 98, 2000, Me or XP PC.

Initially, the administration PC must be configured as DHCP client. To do so, in the Network control panel, select "Get an IP automatically" under the TCP/IP protocol.

Propiedades de TCP/IP	? ×
Enlaces Avanzado NetBIOS Configuración D Puerta de enlace Configuración WINS Dirección	NS NP
Una dirección IP puede asignarse automàticamente a este equipo. Si su red no asigna direcciones IP automàticamente, solicite una dirección al administrador de red y escribala en e espacio que aparece a continuación.	H
Obtener una dirección IP automáticamente	
C Especificar una dirección IP:	
Dirección IP:	
Méscara de subred:	
Aceptar Cano	elar:

Delete all the Gateways, as well as all the DNS servers.

The administration PC must be connected to the LAN interface network. By default, the LAN will have the DHCP server active.

The connection can be established through a crossing cable or a hub.

#### 1.3.4 LAN I/F detection

By default, NetBoz have the web (https) and ssh administration interfaces enabled at all its network adapters.

The IP numbering assigned by default is the following:

I/F	IP	Network/Mask		
WAN 10.0.0.1		10.0.0.0 / 24		
LAN	192.168.0.1	192.168.0.0 / 24		
DMZ	176.16.0.1	176.16.0.0 / 24		

By default, the LAN interface will have its DHCP server enabled. This allows you to connect the administration PC to this I/F and begin a web session using any standard browser (Internet Explorer or Netscape Communicator, for instance).

If the LAN I/F is working fine, it will assign an IP in the range 192.168.0.0/24 to the administration PC. This can be verified using the winipcfg utility (Start menu > execute > winipcfg).

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nionnacion dei nost	
Nombre de host	REFLY.av1.cl
Servidores DNS	192.168.1.1
Tipo de nodo	Difusión
Id. de ámbito NetBIOS	
Enrutamiento IP activado	WINS Proxy activado
Resolución NetBIOS usa DNS	
thernet Información del adaptador	
R	TL8139(A) Based NDIS 5.0 driver
Dirección de adaptador	00-50-BA-54-A6-10
Dirección IP	192.168.1.182
Máscara de subred	255.255.240.0
Puerta de enlace predeterminada	192.168.1.1
Servidor DHCP	192.168.1.1
Servidor principal WINS	
Servidor secundario WINS	
Permiso obtenido	15 02 02 07:12:50 p.m.
Permiso caduca	15 02 02 07:22:50 p.m.

If this procedure fails, then it could be necessary to test the other interfaces to find out which one was set as the LAN.

At this point is advisable to maintain NetBoz disconnected from other networks until all the network parameters are correctly assigned through the administration PC.

#### 1.3.5 NetBoz access

The NetBoz web administration I/F is open through the port 45200. Therefore, the web administration I/F is available at:

WAN	https://10.0.0.1:45200/	
LAN	https://192.168.0.1:45200/	
DMZ	https://176.16.0.1:45200/	

If you have followed the installation instruction to this point, then you could access the web administration I/F at the URL https://192.168.0.1:45200/.

Warning: The protocol must be https.

When you attempt to connect the first time, the browser will spot a warning, since the certificate used by NetBoz was not emitted by a recognized entity.



To access the web adminstration interface, you must click on "Yes".



#### The NetBoz initial page is the following:



The username is always **admin** (it couldn' t be changed). The default password is **netboz**.

#### 1.3.6 Network configuration

Once inside the administrator, the first thing to do is to setup the appropriate values for the networks in wich NetBoz will be connected.

A NetRoz Firewall	Micros	oft In	ternet Explorer						
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	a /4	a	a 64   B A 6	 ) ~A-					
	21 LUI   1/100 100	0.1.40	200 /ani hin /fur combol J	999 ·		- Alta Minaulas »			
Direction Property	7132.100	.0.1.46	32007cgrdin/1w_control_1	on.cgi					
	Network								
<b>GU</b>		-							
-20-4		н	ost: fw	Domain: your-o	domain.com				
FIREWALL	_	_							
		IF	MAC	IP	Network/Bits	Router DHCP			
Admin	WAN	×IO	00:10:dc:3e:5f:5e	10.0.0.1	10.0.0.0 / 24	10.0.0.2 🔽 Client			
Network 🗖	PPPoE	tun0		0.0.0.0	0.0.0.0 / 32	0.0.0.0			
NAT Policies	LAN	xI1	00:01:03:e2:39:4a	192.168.0.1	192.168.0.0 / 24	[Details]			
Counters	DMZ	xl2	00:01:03:e2:39:50	176.16.0.1	176.16.0.0 / 24				
NetProxy				·					
VPN		5	Activate PPPoE on V	VAN I/F [Details]					
Logoff		Us	ername: myname		Password: mypassword				
		-							
		e	Activate DNS Server	[Details] , or					
	C Enter DNS Servers IPs:								
Current Date: Fri Jul 19 15:28:10 2002 NTP Server: http://www.se									
									[Detail
<b>e</b>					📋 😴 Internel				

To do so, select the text boxes and insert the values inside each one. They are:

Host	Name of the computer acting as firewall (for example, "netboz")
Domain	Domain in which the firewall will be inserted.



Host	Name of the computer acting as firewall (for example, "netboz")
IP	IP address assigned to the WAN, LAN or DMZ I/F. For the WAN I/F, if DHCP client is checked, then its IP will be assigned by the ISP. If PPPoE is active, the IP assigned by the ISP will appear below this label in the PPPoE row.
Network/Bits	Network at which the WAN, LAN or DMZ is plugged. For the WAN I/F, if DHCP client is checked, then its network and bits will be assigned by the ISP. The mask must be entered in bits notation, for example, 192.168.0.0/24 is equivalent to 192.168.0.0/255.255.255.0. If PPPoE is active, the network and bits assigned by the ISP will appear below this label in the PPPoE row.
Router	For WAN interface only. It is the gateway (router) IP for this network. For the WAN I/F, if DHCP client is checked, then its Router will be assigned by the ISP.
DHCP	The DHCP option is available for the WAN I/F to be a DHCP client and for the LAN I/F to act as a DHCP server.
Activate PPPoE on WAN I/F	Check this box if you are using a ADSL connection and it uses PPPoE.
Username	This is the PPPoE username. Leave it blank if you are not using PPPoE.
Password	This is the PPPoE password. Leave it blank if you are not using PPPoE.
Activate DNS Server	Through these radio buttons you can choose to use NetBoz as a DNS server or use external DNS servers. In case of using external ones, you can enter the IP address of up to two of them.
NTP Server	IP address or name of the NTP server to use.
Time Zone	Here you can choose the time offset to GMT.

The "Save" button saves the changes without applying them.

The "Save and Apply" button saves and apply the changes immediately.

The first time you configure NetBoz you must apply the changes, since these values will be used by the other features of the system.

**Warning**: If you modify the LAN values, you can lost contact with NetBoz. In such a case you must adjust the administration PC setting in order to continue the web administration.

The NetBoz web administration was simplified to allow an easy firewall setup, however, if you need more complex settings, the related configuration files are always available through the "Details" links. More information in the "For Experts" section at the end of this manual.



Once the network configuration has been established, you are able to operate NetBoz in a normal way.

The administration web pages available are described in the following sections.

**Warning**: If you alter the number of network I/Fs on your NetBoz, for example, by removing one interface, then you must start the configuration process all over again, deleting from the diskette all the files except netboz.key.



# 2 NetBoz Configuration

## 2.1 Admin - General Administration



In this page you can change the administrator password, choose the interfaces at which the web and ssh administration should be available, download or upload the complete NetBoz configuration and shutdown or reboot the computer.

The download feature compress the entire diskette contents in a single file, which is given to you for downloading to your administration PC.

**Warning**: Don' forget to change the administration password once NetBoz is installed at the first time. Anyone reading this manual could access your firewall if you don' t do so.

## 2.2 Network – Network Configuration

Refer to point 1.3.6.

## 2.3 NAT – Services Publishing

Using NetBoz you can publish on the WAN (i.e. Internet) services running on computers installed inside the DMZ or the LAN networks.

To do this, simply type in the IP and port numbers you wish to use on the WAN and the corresponding IP and port numbers at the internal network (DMZ or LAN).

Then, choose the protocol (TCP or UDP).

To modify a NAT setting, it is necessary to delete and re-enter it. All the settings checked under the title "Delete" will be deleted when you press the "Save" or the "Save and Apply" button.

The "Save" button saves the changes without applying them, allowing to enter all the desired mappings before making them active.

The "Save and Apply" button saves and applies any change immediately.

Through the "Details" link it is possible to edit the natd.cfg file directly. See more information in the "For Experts" section.

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Archivo Edición V	er <u>E</u> avoritos <u>H</u> erramientas	Ayyda				100 A
$4 \cdot 2 \times 10^{-10}$	☆ ◎ ⊠ ⊗ ⊵- ≙	\$				
Dirección https://19	92.168.0.1:45200/				• @	Ira Vínculos *
						NAT
L GI						
- ( c )- A	Valid IP on WAN	Port on WAN	Internal IP	Internal Port	Protocol	Delete
FIREWALL	10.0.0.3	80	192.168.0.5	80	tcp	
	10.0.0.3	25	176.16.0.2	25	tcp	
Admin					TCP -	
Network						
Policies	[Details]	Save	S	ave and Apply		
Counters						
NetProxy						
VPN						
Logoff						
Call Listo				🔒 🙆 Ir	nternet	

## 2.4 Policies – Security Policy

The Security Policy is the set of rules applied to the network traffic.

NetBoz performs this duty in a extremely simple way: all the services are presented on a table, in which each one can be enabled or disabled through checkboxes.

🚈 NetBoz Firewall - Microsoft Internet Explorer 📃 🗖 🗙						
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Dirección 🛃 https:/	Dirección 🔄 https://192.168.0.1:45200/cgi/bin/fw_control_01.cgi					
					Policies	
<b>GU</b>						
- ( ) - 4	SERVICE	LAN -> WAN	LAN -> DMZ	DMZ -> WAN	DMZ -> LAN	
FIREWALL	PING	<b>N</b>		Γ		
	TRACEROUTE	<b>N</b>				
Admin	FTP_ACTIVE			Γ		
Network	FTP_PASSIVE	Г	Г	Γ	Γ	
Rolicies	нттр	ঘ	<b>N</b>	Г		
Counters	HTTPS	<b>N</b>	Г		Г	
NetProxy	POP3	<b>T</b>	<b>N</b>		Г	
VPN	SMTP	Г	Г		<b>v</b>	
Logoff	TELNET	Г	Г	Г		
	SSH	<b>N</b>	Г	Г	Г	
	DNS	<b>N</b>		Γ		
	ANY_TCP	Г	Г	ঘ	Г	
	ANY_UDP	Г	Γ	ঘ		
[Details] [Prototypes] Save Save and Apply					pply	
😰 Listo 🛛 🔂 😰 Internet						

NetBoz makes the translation of these settings to the "true" firewall: FreeBSD ipfw.

The "Save" button saves the changes without applying them.

The "Save and Apply" button saves and applies any change immediately.

The applied rules are visible, and can be edited, directly in the ipfw configuration file (fw.cfg), through the "Details" link, while the "prototypes" used to present the checkboxes to the user can be edited through the "Prototypes" link. See more information in the "For Experts" section.



# 2.5 Counters – Traffic Counters

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cción https://192	.168.0.1:45200/					•	⊘lra ]Víno
							Counte
	SYSTEM				CPU	R/	AM .
REWALL	INTERFACE			WAN		LAN	DMZ
nin	SERVICE	WAN -> DMZ	WAN -> LAN	LAN -> WAN	LAN -> DMZ	DMZ -> WAN	DMZ -> LAN
	ANY_TCP	Graph	Graph	Graph	Graph	Graph	Graph
	ANY_UDP	Graph	Graph	Graph	Graph	Graph	Graph
Icles	DNS			Graph	Graph		
inters 🗖	FTP_ACTIVE	Graph	Graph	Graph	Graph	Graph	Graph
Proxy	FTP_PASSIVE	Graph	Graph	Graph	Graph	Graph	Graph
N	нттр	Graph	Graph	Graph	Graph	Graph	Graph
off	нттрѕ	Graph	Graph	Graph	Graph	Graph	Graph
	PING	Graph	Graph	Graph	Graph	Graph	Graph
	РОРЗ	Graph	Graph	Graph	Graph	Graph	Graph
	SMTP	Graph	Graph	Graph	Graph	Graph	Graph
	SSH	Graph	Graph	Graph	Graph	Graph	Graph
	TELNET	Graph	Graph	Graph	Graph	Graph	Graph
	TRACEROUTE			Graph			

NetBoz delivers graphics information about CPU and RAM usage (useful to find out if an upgrade is necessary), as well as network traffic per interface and per rule.

To see one of these graphics, click on the correspondent link in the Counters page.



NetBoz builds 1 hour, 6 hours, 1 day, 1 week and 1 month graphs, allowing you to see the variable behavior over the time.

## 2.6 NetProxy – Transparent Proxy

This option will be available soon.

#### 2.7 VPN – Virtual Private Network

This option will be available soon.



## 2.8 Logoff – End of Session

Click on this button to end your session. This avoids others to enter to NetBoz while you' renot at your desk.

## 2.9 Configuration Protection

The NetBoz complete configuration is stored on the diskette, therefore, to protect your settings against any intrusion, eject the diskette, write-protect it and insert it again.

NetBoz doesn' tmake any writing to the diskette unless you make a configuration change through the web administration, so it will not generate any performance problem.

**Warning**: If you make any configuration change, wait several minutes before eject the diskette, since the operating system can delay the writing process using the internal RAM buffers.



# 3 For Experts

NetBoz is merely a FreeBSD server configured to boot from a CD and provided with a web administration interface.

All the NetBoz variable information (configuration files) is stored in the diskette to be used by the FreeBSD standard services.

Therefore, anyone who master these services can configure NetBoz to perform almost any task, eventually without using the supplied web interface.

A brief description of each service is given here.

## 3.1 net.cfg - NetBoz Settings

In this file the network user preferences are stored. Basically contains the Network page configuration and is one of the two proprietary format file (the other is policies.proto). The variables are the following:

Variable	Possible Values	Meaning
DMZ_IF	ex: xl2	DMZ interface card identifier
DMZ_IP_0	ex: 176.16.0.1	DMZ IP number
DMZ_MAC	ex: 00:01:03:e2:39:50	DMZ MAC number
DMZ_MSK	ex: 24	DMZ mask (in bits)
DMZ_NET	ex: 176.16.0.0	DMZ network
DNS_1	ex: 192.245.60.2	First DNS server IP
DNS_2	ex: 209.88.205.65	Second DNS server IP
DNS_ON	yes   no	Defines if NetBoz will act or no as DNS server
DOMAIN	ex: netboz.net	NetBoz domain (WAN side)
HOST	ex: fw	NetBoz host name
LAN_DHCP	yes   no	Defines if NetBoz will run or not a DHCP server on the LAN interface
LAN_IF	ex: xl1	LAN interface card identifier
LAN_IP_0	ex: 192.168.0.1	LAN IP number
LAN_MAC	ex: 00:01:03:e2:39:4a	LAN MAC number
LAN_MSK	ex: 24	LAN mask (in bits)
LAN_NET	ex: 192.168.0.0	LAN network
NTP	ex: ntp.uchile.cl	NTP server used to synchronize the PC clock
PPPOE =	yes   no	Defines if the WAN connection is through PPPoE or not.
PPPOE_PSW	ex: mypassword	PPPoE' s ISP password
PPPOE_USR	ex: myusername	PPPoE's ISP username
TUN_IF	ex: tun0	Internal interface used by PPPoE
TUN_IP_0	ex: 200.83.124.32	ISP assigned IP when using PPPoE
TUN_MSK	ex: 32	ISP assigned mask when using PPPoE



Variable	Possible Values	Meaning
TUN_NET	ex: 200.83.124.32	ISP assigned network when using PPPoE
TZ	GMT <offset></offset>	Time offset regarding GMT time. Possible offsets are from -12 o +12. Zero offset is GMT+0.
WAN_DHCP	yes   no	Defines if NetBoz will run or not a DHCP client on the WAN interface
WAN_IF	ex: xl0	WAN interface card identifier
WAN_IP_0	ex: 10.0.0.2	WAN main IP number
WAN_IP_1	ex: 10.0.0.3	WAN secondary IP number (may be many)
WAN_MAC	ex: 00:10:dc:3e:5f:5e	WAN MAC number
WAN_MSK	ex: 24	WAN mask (in bits)
WAN_NET	ex: 10.0.0.0	WAN network
WAN_ROUTER	ex: 10.0.0.1	WAN gateway (router) IP

## 3.2 fw.cfg - ipfw configuration

This file corresponds to the FreeBSD ipfw configuration file, where substitution variables have been used to refer to networks and interfaces:

These variables have the same names used in the net.cfg file (described above), plus the HPORTS variable, used to refer to the 1024-65535 ports range.

The rules managed by the web administration interface are delimited by comments like:

#admin\_section

#/admin\_section

An advanced user can add its own rules outside these comments.

Detailed information about ipfw can be found in the FreeBSD web site (www.freebsd.org).

## 3.3 policies.proto – Rules prototypes

The policies.proto file has the rules which will appear on the Policies web page. You can customize it, adding your own rules or deleting the ones you won' t use.

The format of this file is the following:

```
<Rulename OriginIF_DestinationIF>
ipfw Rules
...
</ Rulename OriginIF_DestinationIF>
```

#### for example:

```
<DNS DMZ_WAN>
```

FWCMD add 24022 allow udp from DMZ\_NET HPORTS to ANY 53 in via DMZ\_IF FWCMD add 24022 allow udp from DMZ\_NET HPORTS to ANY 53 out via WAN\_IF FWCMD add 24022 allow udp from WAN\_IP\_0 HPORTS to ANY 53 out via WAN\_IF FWCMD add 24022 allow udp from ANY 53 to DMZ\_NET HPORTS in via WAN\_IF FWCMD add 24022 allow udp from ANY 53 to DMZ\_NET HPORTS out via DMZ\_IF </DNS DMZ\_WAN>



## 3.4 natd.cfg – NAT service configuration

This file corresponds exactly to the FreeBSD NAT service configuration (natd). An advanced user could, for example, map IP ranges or port ranges. Detailed information about natd can be found in the FreeBSD web site (www.freebsd.org).

## 3.5 dhcpd.cfg – DHCP server configuration

This file corresponds exactly to the FreeBSD DHCP server configuration (dhcpd).

An advanced user could, for example, define static ranges of IP numbers inside the LAN network, for service setup or for apply special policies to sets of users.

Detailed information about dhcp can be found in the FreeBSD web site (www.freebsd.org).

## 3.6 named.cfg - Name server configuration

This file corresponds exactly to the FreeBSD DNS server configuration (named).

An advanced user could use NetBoz as a primary DNS, using the diskette to store the zone files of the resolved domains.

Detailed information about named can be found in the FreeBSD web site (www.freebsd.org).

## 3.7 rc-pre and rc-post - RC Extensions

These files are scripts or compiled programs which will be launched before and after NetBoz setup at boot time.

Through these files you can add services, modify features, apply patches and take full control of NetBoz. By default there will be empty rc-pre and rc-post files written in Perl.

## 3.8 ppp.cfg - PPP configuration

This file corresponds exactly to the FreeBSD PPP client configuration (ppp).

This file is used to control the PPPoE feature.

Detailed information about ppp can be found in the FreeBSD web site (www.freebsd.org).

## 3.9 SSH Administration

The SSH administration interface allows you to log in remotely, like any other Unix server.

SSH gives you a high level of control over NetBoz, since you can check directories, services, edit and copy files, etc., and reboot to apply your changes.

**Warning**: The SSH prompt can take several minutes in appear. This is normal due to the security checkings NetBoz perform before allow the connection with the client.

As a SSH client, you can use SecureCRT (www.vandyke.com).

## 3.10 Root user

The only valid user in NetBoz is admin. However, admin can become root usin a single and simple command: vip.

\$ vip <enter>

The root user can't login directly, and it has no password.



## 4 Common Problems

Following, some common problems, their causes and solutions:

#### NetBoz does not boot

- Verify that the CD-ROM is configured as the boot device in the BIOS.
- · Verify that the diskette is inserted, in good shape and with the netboz.key file wrote in it.
- Verify that your PC has at least two network interfaces. NetBoz will not boot if you have only one of them.

#### · The network adapters are not recognized

- Verify that the plug and play feature is disabled in the BIOS.
- · Verify that the models you are using are in the hardware compatibility list.

#### I forget my password

• Don' panic. Delete the "pass" file in the diskette and reboot. Log in with the default password and change it again in the Admin page.